

# **EXHIBIT 53**

---

**From:** Walker, Donald [/O=MCKESSON/OU=NORTH AMERICA/CN=RECIPIENTS/CN=743A9CA9]  
**Sent:** 8/28/2008 12:27:31 AM  
**To:** Thomet, Elaine [elaine.thomet@mckesson.com]  
**CC:** Bishop, Micheal [micheal.bishop@mckesson.com]  
**Subject:** RE: CSMP RNA Level 1 Review

Elaine I am open to any suggestion that would streamline the work required from your team. The key is we have reference to a HQ contact and reason for change. The form can be changed for RNA

Don

---

**From:** Thomet, Elaine  
**Sent:** Wednesday, August 27, 2008 3:11 PM  
**To:** Walker, Donald  
**Cc:** Bishop, Micheal  
**Subject:** FW: CSMP RNA Level 1 Review

Don,

Is it critical that we complete these reviews on the attached form? The Account Managers have already been asking these types of questions and have just been forwarding to the DRAs for the DCs files including the name, title and ph # of the customer at RNA HQ who provided the details and the reasons on the TCR form.

If this is OK, then the only change for RNA is to complete this process even if the customer is not requesting an increase.

Thanks,

Elaine

---

**From:** Walker, Donald  
**Sent:** Monday, August 18, 2008 10:37 AM  
**To:** Thomet, Elaine; Bishop, Micheal  
**Cc:** Jefferies, Dan; #PGRDRC  
**Subject:** CSMP RNA Level 1 Review

Elaine as we gain more experience with CSMP I recognize that you were correct in channeling Level 1 reviews through your team. We have found that communication regarding CSMP has been inconsistent from RNA HQ to pharmacies. When the DC's call the pharmacies many do not even know they have a threshold. So we are modifying the SOP to reflect that level 1 reviews will be coordinated by your team. I am convinced that working with chain HQ will be a more responsive and accountable process. The timing of this change is critical as we have our first DEA audit tomorrow and have modified the SOP's for RNA.

Copied below is the change. We will need to work with Michael on the logistics.

Don

## 2.2.1

### Level 1 Review - RNA Customer

The RNA support team will be responsible for initiating/compiling the level 1 review for RNA customers.

#### How to do:

Once the RNA support team has been informed of the threshold incursion, they will

- notify and request information from one of the following: the customers regulatory department, corporate office, regional management team or McKesson liaison regarding the item(s) in question.

- solicit feedback from the RNA customer and document information on the General level 1 form in the attachments section. RNA support team will include all pertinent information as directed in the form; as well as the name, title, phone of person contacted/providing information.
- forward copies of level 1 documentation to appropriate Director of Regulatory Affairs
- initiate a threshold change requests if needed (see section 1.3 above).

**Result:**

Once received, the DRA will forward the level 1 documentation to appropriate DC.

**Special warnings:**

If during this level 1 process either the RNA support team or the DRA determines it warranted, a level 2 review can be initiated as directed in step 2.2.3 below.